



Travel Training

Kelly Schneider, Social Services Mobility Coordinator

Johnson County, IA

Population: 159,445

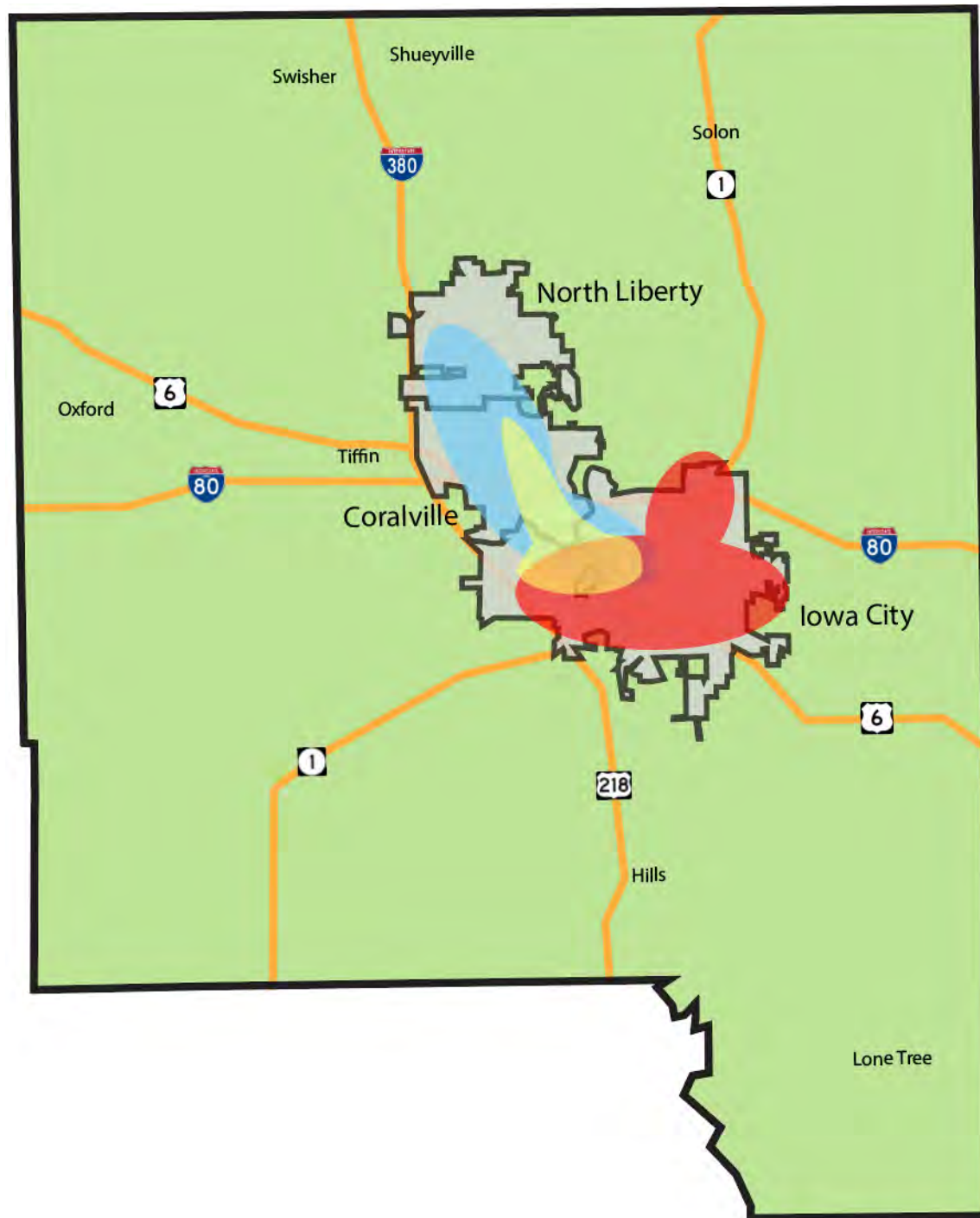
623 Square Miles

Fixed Routes:

- ▶ Cambus
- ▶ Coralville Transit
- ▶ Iowa City Transit

Demand Response & Paratransit:

- ▶ Johnson County SEATS



About

Johnson County Social Services Department since 2017

- ▶ Health and Human Services Building on County Campus in Iowa City

Who I serve:

- ▶ Low Income individuals
- ▶ Seniors
- ▶ People with Disabilities
- ▶ Veterans
- ▶ Immigrants and Refugees
- ▶ Youth

Mobility Coordinator Position Cost Share

- ▶ 50% Johnson County
- ▶ 35% City of Iowa City
- ▶ 15% City of Coralville



Travel Training



Person learning how to ride the bus to work



Seniors riding the bus to tour an old schoolhouse

Travel Training



High School students riding the bus home from school



English Language Learners visiting the Iowa City Public Library which they traveled to by bus

Trip Planning

To Lower Muscatine McDonalds by 4pm on Friday:

1. Leave home at **3pm** and walk to the bus stop at the intersection of Oakrest St and Oaknoll Dr.
2. Board the Iowa City Transit **Route 8 Oakcrest** bus from this stop at **3:08pm**. Ask for a transfer slip upon boarding.
3. Ride the **Route 8 Oakcrest** bus to the downtown interchange arriving at **3:27pm**.

-transfer-

4. Board the Iowa City Transit **Route 5 – Lower Muscatine/Kirkwood** bus from the downtown interchange at **3:40pm**. Use transfer upon boarding if applicable.
5. Ride **Route 5- Lower Muscatine/Kirkwood** bus to Lower Muscatine @ Iowa City Marketplace **stop #7102** arriving at **3:51pm**. To get off here, pull the request a stop cord as the bus is passing Kirkwood College.

To Lower Muscatine McDonalds by 4pm on Football Saturdays:

1. Leave home at **3:00pm** and walk south along Oaknoll Drive to Benton St. At the intersection of Benton and Oaknoll is bus **stop #8123** (on the Northeast corner)
2. Board the Iowa City Transit **Route 8 – Oakcrest** bus at **3:14pm** from **stop #8123**. Ask for a transfer slip upon boarding.
3. Ride the **Route 8 – Oakcrest** bus to the downtown interchange arriving at **3:27pm**.

-transfer-

4. From the downtown interchange board the Iowa City Transit **Route 5 – Lower Muscatine/Kirkwood** bus at **3:40pm**. Use transfer slip upon boarding.
5. Ride **Route 5- Lower Muscatine/Kirkwood** bus to Lower Muscatine @ Iowa City Marketplace **stop #7102** arriving at **3:51pm**. To get off here, pull the request a stop cord as the bus is passing Kirkwood College.

To Lower Muscatine McDonalds by 4pm on Saturdays:

1. Leave home at **3pm** and walk to the bus stop at the intersection of Oakrest St and Oaknoll Dr.
2. Board the Iowa City Transit **Route 8 Oakcrest** bus from this stop at **3:08pm**. Ask for a transfer slip upon boarding.
3. Ride the **Route 8 Oakcrest** bus to the downtown interchange arriving at **3:27pm**.

-transfer-



Transit Technology

- ▶ Transit App
- ▶ ICATS - formerly Bongo
- ▶ Google Maps



Youth learning how to use Transit App during summer programming

In Person Outreach Efforts

- ▶ Shelter House
- ▶ Food Pantries
- ▶ Senior Centers
- ▶ Veterans Centers
- ▶ Free meal locations





SAME DAY ON-DEMAND TRANSPORTATION SERVICE

With the support of the American Rescue Act Plan (ARPA) funds, Johnson County expanded access to transportation for residents throughout the county experiencing barriers. This new service, operated by Johnson County SEATS, offers same day accessible rides to those without access to an alternative form of transportation.



- ▶ Who can ride?
 - ▶ Individuals who reside outside of or are traveling to areas unserved by fixed-route transit systems
 - ▶ Individuals applying for and awaiting paratransit approval
 - ▶ Residents of North Liberty and unincorporated Johnson County without access to transportation
 - ▶ Immigrant or limited English proficiency populations
 - ▶ Any other individual experiencing a barrier accessing transportation
- ▶ Monday - Friday 7:30am to 4:30pm (except county holidays)
- ▶ \$5.00 Cash one way fare
- ▶ Anywhere within Johnson County
- ▶ Sign-up with referring agency or Mobility Coordinator

Kelly Schneider

Mobility Coordinator

Johnson County Social Services

855 S. Dubuque Street, Suite 202 B

Iowa City, IA 52240

Phone: (319)356-6090

Google Voice Cell: (319)244-8568

Fax: (319)688-5711

Email: kschneider@johnsoncountyiowa.gov

Website: www.johnsoncountyiowa.gov/mobility

